VOLUNTEER INCOME TAX ASSISTANCE

United Way of West Florida's Volunteer Income Tax Assistance (VITA) program provides tax preparation assistance to families in Escambia and Santa Rosa counties with low to moderate income. Thanks to VITA volunteers, this service is 100% free to those qualified for income tax preparation assistance. **Last year**,

local taxpayers saved over \$200,000 in filing fees and secured almost \$850,000 in refunds. VITA services are a free, reliable, and trusted source for preparing tax returns. All VITA volunteers who prepare returns must take and pass training that meets or exceeds IRS standards. This training includes maintaining the privacy and

confidentiality of all taxpayer information. In addition to requiring volunteers to certify their knowledge of the tax laws, the IRS requires a quality review check for every return prepared at a VITA site prior to filing. Each filing season, tens of thousands of dedicated VITA volunteers prepare millions of returns across the country. They also assist taxpayers with the preparation of thousands of Facilitated Self-Assistance returns.

<text><text><image><complex-block> Image: Series of the series of the series by the series of the s













